# NETLEY HALI HOTEL AND RESTAURANT

PITTER THE INTERNET

## Health and Safety: COVID-19

Rest assured, the Netley Hall team is here to implement and oversee operations and tactics, as directed by the Government, to ensure your health, safety and wellbeing whilst you are with us.

#### BASIC DOs and DON'Ts

**Wash your hands.** Wash for full 20 seconds.

**Keep your social distance.** Keep a distance of "1 metre plus" from people around you

**Cough or sneeze into a tissue.** Or your elbow if you don't have one to hand.

Wear a face mask. You will not only protect yourself but also others

Avoid shaking hands. GreetingsAvoid touching your face. Ondon't have to involve physical contact.average you touch your face 16 times A hello and a smile will do the trick.an hour.

**Not feeling well?** Contact us so we can change the dates of your table reservation.

#### CHECK-IN

**Easy.** No pen and paper involved. We will check you in over the phone and a disinfected key will be left in your room.

**Luggage.** Unfortunately, we are unable to help our guests with luggage at this time.

### DURING YOUR STAY

**Please keep your distance.** Our spaces are big enough for you to keep a few metres apart.

All our public areas and prominent touch point are disinfected regularly. For everyone's peace of mind.

We have hand sanitisers. Conveniently and strategically placed throughout the hotel and restaurant.

**Your room, prior to your arrival, will have been cleaned and disinfected to the highest standard.** All critical points are treated with particular attention. Tv remotes, light switches, handles, all hard surfaces etc. are disinfected with the utmost care.

## **Should you require anything at all, our team is on hand 24/7.** To provide any items or information you may need.

### CHECK-OUT

#### Just leave your keys in your room.

#### The Clock Tower is undeniably one of Shropshire's most exquisite

**restaurants.** Enjoy an unforgettable meal from 17:30-22:00, Wednesday-Thursday, from 17:30-23:30, Friday-Saturday, and from 12:00-16:00 on Sundays.

Please note that we have put the most stringent protocols of cleanliness in place so that you can fully and safely enjoy your experience at The Clock Tower with the important people in your life.

